

# Rates

- Studio Lessons are \$33 a week for 30 minutes and \$60 a week for 60 min.
- In-home lessons are \$62 for 30 min, \$72 for 45 minutes and \$140 for 90 minutes on a weekly basis.
- **Lessons are paid for in advance by your card on file in your [TeacherZone](#) account.** Charges are applied on the 25th for the upcoming month. **Payments are due in advance for the upcoming month on the last lesson of the preceding month and considered overdue if received on the 1st.**
- If payment is made after the last day of the month, the unpaid amount will incur a 5% late fee. **If more than one month of lessons is unpaid, we will be unable to continue lessons until the total amount is paid in full.**
- If a student starts mid-month, the fee will be prorated. Payments may not be broken into smaller amounts unless prior arrangements have been made. **We do not accept cash/check.**
- Some months have more than 4 lessons depending on the calendar. **The total tuition on a monthly charge may vary**, depending on what day of the week the student's lessons occur.
- **\*\*The first lesson is offered with a "satisfaction guarantee." \*\***We include this lesson in continuing students' tuition but waive our lesson fee if you walk away unsatisfied. **You need to email [scheduling@modemusicstudios.com](mailto:scheduling@modemusicstudios.com) within 48 hours of your first lesson to terminate your weekly commitment.** We are confident in our approach and connection with the student, understanding the importance of an initial vibe between student and teacher.

# Cancellations/Make-ups

- If you need to cancel a lesson for any reason it must be done as soon as there is a known conflict by emailing [scheduling@modemusicstudios.com](mailto:scheduling@modemusicstudios.com) or calling the studio during open hours at (206) 659-4018. A [group make-up class](#) will be scheduled as soon as you choose a class and date and notify [scheduling@modemusicstudios.com](mailto:scheduling@modemusicstudios.com) or the front desk. **Refunds or credits are not given for lessons cancelled by a student.** If a student/parent doesn't notify us of an absence, we are unable to offer a make-up class.

- All of our [group classes](#) are available to make up for a missed private lesson. Each lesson missed (30 minute or 60 minute) will cash in for one full hour long group class. These are hour-long classes offered to all students to give a different perspective in addition to their private lessons, whether it be a band practice or a vocal workshop. **You have 1 month from your cancelled lesson to use your make-up lesson.** These classes are also available to all Mode students (without a make-up available) for \$23 per class. All ages are welcome. Sign-ups are available Monday-Friday through phone, email or the front desk before the scheduled class. Drop-in is available at the time of class and will depend on capacity. Classes are available to non-Mode students for \$28 for the hour.
- If a student cancels or misses a make-up group class that has been scheduled by the office and confirmed by the teacher and student, the lesson will not be rescheduled.
- If a teacher is unable to teach a lesson due to illness or travel, another qualified teacher will substitute for them. In an emergency, we will let you know if a teacher/substitute teacher has to cancel a lesson. A make-up lesson will be scheduled or a credit will be applied to your account.
- If there is an uncontrollable or unforeseen event that prevents any lesson from taking place, the studio will reach out immediately to inform you of any lesson that will not be held. A make-up lesson will be scheduled if possible or you will receive a half-credit to your account. Examples of such events would be inclement weather, power outages, or local/national emergencies.

## Withdrawal/Termination

- We require at least a month's notice of plans to withdraw from lessons. Terminations with less than one month's notice given will be charged four weeks of lessons from notification date. **Your balance will need to be reconciled in order to put in notice to withdraw and Mode requires a zero balance to do so.** Any outstanding balances will continue to be enrolled unless another arrangement is made.
- Withdrawal notification must be submitted to the office at [scheduling@modemusicstudios.com](mailto:scheduling@modemusicstudios.com). Failure to attend lessons does not qualify as notification. Failure to notify the office does not release a student from his/her financial obligation and is not an acceptable form of notification of intent to withdraw.

- If a student has 4 consecutive no-call/no-shows, we will terminate the student's lessons, release the student's spot in the schedule, and the student will be charged for all 4 of the missed lessons. This will be determined at your 3rd no-call/no-show.
- Students who withdraw at any time will forfeit any unused reschedules or make-up lessons.

## Holidays/Closures

- We are closed Thursday October 31 for Halloween, Thanksgiving, December 24-25 for Christmas and 12/31-1/1. We do have lessons on "bank holidays" including MLK Day, Presidents Day, Memorial Day, Independence Day and Labor Day and Indigenous Peoples' Day.

## Drop Off/Reception

- **Students should arrive 5 minutes before their scheduled lesson** to be given time to use the restroom or grab some water and gather their things for the lesson. If a student is 15 or more minutes late they're considered a "no show" and are unable to receive any credit or make-up.
- **Mode is a family-friendly environment; however, noise levels in the waiting area should be kept to a minimum as to not disturb lessons and other families.**

## Summer Lessons

- **We do continue lessons throughout the summer!**

- If you're taking the summer off, **we require a minimum 4 week notice to withdraw from lessons** by emailing [scheduling@modemusicstudios.com](mailto:scheduling@modemusicstudios.com) (see our cancelation policy.)
- Summer is a great time for families to get their preferred time slot. If you continue through summer your lesson time will continue into fall. Your schedule will take priority to those who have left. We encourage students to continue throughout the summer to minimize loss in a music education momentum. Coming back in the fall and signing up as a "new student" could be difficult. Special arrangements can be made for families who leave for the entire summer.
- We offer one optional lesson credit in July as well as one optional lesson credit in August for vacation time. You can choose to use this credit or continue with lessons as usual. **If you're only going to be gone for 2 or 3 weeks, we can easily get you in weekend make-up classes** to cover those missed days.
- If it's important that you come back in the fall to the same teacher or the same time, we offer a "summer hold" which **guarantees your time slot will be held** until you resume lessons for 50% of the regular cost. Summer holds are effective until the end of August.
- We do understand not all families' schedules are able to accommodate private lessons in the summer and we will do our best to fit you back in with your preferred teacher in the fall. For those who DO take the summer off, please contact us in mid-August to get back in the September fold.

Email us at [scheduling@modemusicstudios.com](mailto:scheduling@modemusicstudios.com) with any questions regarding policies.

For a more detailed overview, our full rates and policies can be viewed **here**.